



Instant Alert Network

Affordable Technology Saving Lives

ATTN: Customer Service
501 Shelley Drive • Tyler, Texas 75701
Phone: 903.266.7020 • Toll Free: 800.428.7173 • Fax: 903.509.1888
Email: ian@pathfinderintelligence.com • www.ianotify.com

Client Contract

Name		
Address		
City	State	Zip Code
Phone		
Contact Name	Email	Direct #
Annual Service Fee: Minimum Fee \$500 _____ (# of Employees) x \$_____ x 12 Months = _____ (Total)		
Setup Fee: (see chart below) \$ _____		
Contract Length: <input type="checkbox"/> 1 Year <input type="checkbox"/> 3 Year		Additional Signage: <input type="checkbox"/> Window Stickers_____ <input type="checkbox"/> Signs _____

Setup Rates *(based on size of client)*

Up to 99 employees	\$750
100 to 249 employees	\$1,000
250 to 499 employees	\$1,500
500 or more employees	\$2,500

Contract Cost

Annual Fee	_____
Setup Fee	_____
Total	_____

Annual fee plus setup fee will be billed in full at the start of the contract, and includes two IAN window stickers, with option to purchase additional signage.

Customer expressly recognizes that IAN, Pathfinder Intelligence, Inc., CAS-Claims Administrative Services, Inc., Heartland Security Insurance Group, Inc., and all of its related entities cannot and do not guarantee that any notice sent via the system will be transmitted to and/or received by all designated recipients. Accordingly, Customer hereby expressly agrees to waive and release all claims for damages, whether direct, incidental or consequential, relating to this service.

CUSTOMER AGREES TO INDEMNIFY IAN, PATHFINDER INTELLIGENCE, INC., CAS-CLAIMS ADMINISTRATIVE SERVICES, INC., HEARTLAND SECURITY INSURANCE GROUP, INC., AND ALL OF ITS RELATED ENTITIES AND HOLD THEM HARMLESS FROM ANY AND ALL CLAIMS ASSERTED BY AND/OR THROUGH CUSTOMER, INCLUDING BUT NOT LIMITED TO, ANY CLAIMS AND/OR CAUSES OF ACTION ASSERTED BY ANY ALLEGED THIRD PARTY BENEFICIARY OF THIS SERVICE, BASED ON, ARISING OUT OF, OR IN CONNECTION WITH THIS SERVICE, REGARDLESS OF THE CAUSE, OR OF THE SOLE, JOINT, COMPARATIVE OR CONCURRENT NEGLIGENCE OF IAN, PATHFINDER INTELLIGENCE, INC., CAS-CLAIMS ADMINISTRATIVE SERVICES, INC., HEARTLAND SECURITY INSURANCE GROUP, INC., OR ANY OF ITS RELATED ENTITIES.

It is hereby further agreed that any dispute based on, arising out of or in any way connected with this service, including but not limited to, any claims and/or causes of action asserted by and/or through Customer or any third party beneficiary of this service, shall be decided by an arbitrator selected through and operating under the Rules of the American Arbitration Association. The arbitration shall be held at the office of the American Arbitration Association in Smith County, Texas. The parties shall share equally the fee of the arbitrator.

_____	_____
Signature	Effective Date
_____	_____
IAN Representative / Account Executive	Effective Date

